

SEAMAB Duty of Candour Report March 2024

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services.

This short report describes how Seamab has operated the duty of candour during the time between 1 April 2023 and 31 March 2024.

We hope you find this report useful.

1. About Seamab

At Seamab, we care for and educate vulnerable children aged between five and eighteen who have complex needs. We provide a unique service in Scotland and are nationally recognised for our specialist work with children.

Our approach is based on an understanding of child development, attachment, and the impact of trauma and loss on children. We are committed to child-centred practice and allowing children to make decisions that influence the world around them.

Our approach emphasises the intentional building of safe, positive and genuine relationships with the children, with families and between staff. All staff at Seamab are supported to understand and develop their skills in building safe, positive relationships and emotional connections. This is achieved by engaging with the principles of playfulness, acceptance, curiosity and empathy (PACE), as well as through therapeutic sessions.

Nurture and care are the most important parts of our approach. We know every child is unique and special. We help the children begin to believe in themselves and trust in others. As each child begins to develop relationships and attachments, we can help them with their worries and making sense of what has happened to them.

We believe that children can heal, grow and learn, even when they have experienced severe trauma and loss. Our role is to provide the support and opportunities that make this possible.

2. How many incidents happened to which the duty of candour applies?

In the last year, there have been **no** incident (s) to which the duty of candour applied.

Duty of Candour ensures we remember that people who use care have the right to know when things go badly, as well as when they go well.

As required, we have submitted this report to the Care Inspectorate.

If you would like more information about Seamab, please contact us.

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